

New Influenza Telephone Consultation Service

The telephone consultation system has been revised as follows from the 11th July 2009.

○ Telephone Consultation Hotlines (From 11th July 2009)

	Consultation Hotline for Onset of Fever	New Influenza General Consultation Hotline
Details	Questions and consultation related to onset of fever, severe acute respiratory symptoms (such as sore throat, cough, runny nose), and medical institutions.	Questions and consultation other than those related to the issues mentioned on the left.
Location	<ul style="list-style-type: none"> ○ Health and Welfare Offices ○ Nagano City Health Center 	Nagano Prefectural Office (Health Promotion Support Division, Health Department)
Operation Hours	8 : 30 – 17 : 15	
Method	Phone / Fax	

※ Emergency consultation regarding concerns about the infection or fever related to new influenza outside the above hours is also available if required.

※ Those with foreign nationalities who are not good at speaking in Japanese are recommended to contact a Health and Welfare Office through a Supporter for Foreign Residents.

(Supporters for Foreign Residents' contacts:

Portuguese Tel. 090-7428-3577, Chinese Tel. 090-7429-6822,

Tagalog / English Tel. 090-7710-7446, Thai / English Tel. 090-7427-4648)

○ Consultation Locations and Phone Hotline Numbers

◆ Onset of Fever Consultation Phone Hotlines Operation Hours 8 : 30 – 17 : 15

Locat ion	Phone	Fax
Saku Health & Welfare Office (Saku Health Center)	0267-63-3163	0267-63-3163
Ueda Health & Welfare Office (Ueda Health Center)	0268-25-7148	0268-25-7148
Suwa Health & Welfare Office (Suwa Health Center)	0266-57-2930	0266-57-2930
Ina Health & Welfare Office (Ina Health Center)	0265-76-6837	0265-76-6837
Iida Health & Welfare Office (Iida Health Center)	0265-53-0444	0265-53-0444
Kiso Health & Welfare Office (Kiso Health Center)	0264-25-2232	0264-25-2232
Matsumoto Health & Welfare Office (Matsumoto Health Center)	0263-40-1939	0263-40-1939
Omachi Health & Welfare Office (Omachi Health Center)	0261-23-6560	0261-23-6560
Nagano Health & Welfare Office (Nagano Health Center)	026-225-9045	026-225-9045
Hokushin Health & Welfare Office (Hokushin Health Center)	0269-62-4281	0269-62-4281
Nagano City Health Center	026-226-9950	026-226-9950

■ General Consultation Phone Hotline (8 : 30 – 17 : 15)

Locat ion	Phone	Fax
Health Promotion Support Division, Health Department	026-235-7484	026-235-7170